

From: Chris Santucci/=WDC/Toyota_NY. Sent: 11/1/2007 3:49 AM.
To: [-] Michiteru Kato/=HINPO/TMC0@TMC0@TMCE@TOYOTA;"Mr. Chris Tinto" <ctinto@tma.toyota.com>.
Cc: [-] .
Bcc: [-] .
Subject: Fw: Tacoma VOQs.

I didn't expect this email this morning. Mitch, call me this morning if you get a chance.

So far I understand that we have looked at two vehicles, both of which had double stacked mats.
Regards,

Chris Santucci - Assistant Manager
Technical and Regulatory Affairs
Toyota Motor North America
(202) 463-6856 ofc (202) 651-1581 cell
Sent from my Blackberry

----- Original Message -----

From: [Gregory.Magno@dot.gov]
Sent: 11/01/2007 06:34 AM
To: <Gregory.Magno@dot.gov>; Chris Santucci
Cc: <Ajit.Alkondon@dot.gov>
Subject: RE: Tacoma VOQs

Good morning Chris,

Toyota has had this information for two weeks now. What, if anything can you tell us about the complaints in particular or the condition as-reported in the news?

Thanks

Greg

From: Magno, Gregory <NHTSA>
Sent: Tuesday, October 16, 2007 3:31 PM
To: 'CSantucci@tma.toyota.com'
Cc: Alkondon, Ajit <NHTSA>
Subject: TacomaVOQs

Chris,

Please find attached a spreadsheet summarizing the relevant VOQs we have on this. Green records contain personal identifiers. The red ones do not. Also attached are images of the "green" VOQs.

We look forward to Toyota's technical analysis of this matter.

Best regards,

Greg

Gregory E. Magno

Chief, Defects Assessment Division

Office of Defects Investigation

USDOT/NHTSA NVS-211

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